April 25 Schedule

8:00 – 9:00  Continental Breakfast  Ballroom

9:00 – 9:30  Welcome  Ballroom
            PacFAA President Update

9:30 – 11:30  Keynote Address  Ballroom

11:45 – 1:15  Lunch Buffet  Ballroom

1:30 – 2:30  Breakout Session #1
             Administering Disbursements  Hibiscus
             Office of Inspector General  Ilima
             Recognizing and Addressing Bias in the Student Aid Experience: A Research-Practice Conversation  Pikake

2:45 – 3:45  Breakout Session #2
             From Second-Chance Pell to Prison Education Programs: Lessons Learned  Hibiscus
             Q and A Session w/ Dept. of Ed Trainer  Ilima
             Leading From the Middle: What it Means and How to do it Well  Pikake
# April 26 Schedule

- **8:00 – 9:00**  
  Continental Breakfast  
  Ballroom  

- **9:00 – 10:15**  
  WASFAA President  
  PacFAA Business Meeting  
  Ballroom  

- **10:30 – 12:00**  
  Federal Update  
  Ballroom  

- **12:00 – 1:00**  
  Lunch Buffet  
  Ballroom  

- **1:00 – 4:30**  
  NASFAA U Session – Professional Judgement  
  Ballroom

**Notes:**  
- Individuals from NASFAA member institutions must present their NASFAA ID which can be found after logging in under your “MyNASFAA Profile”.  
- Those from non-member institutions may still participate.