

## Financial Aid Administrator Web Based Training Opportunities October 2017

Title	Description	Provided By	Date	Time - HST	Registration Link
#HESuccessChat: Choosing a Pathway	Join us for the October Higher Ed Success Chat (#HESuccessChat) on October 3, 2017 from 2:00 p.m. to 3:00 p.m. We'll be discussing ways to help students choose a pathway through college to career.	USAF / Student Connections	10/03/17	8:00 a.m. to 9:00 a.m.	<a href="http://studentconnections.org/events">http://studentconnections.org/events</a>
Budgeting and balancing life and college	Having a written budget is one of the most important steps to balancing your life. So, if you've never set financial parameters for yourself, and you're not rich, chances are that you need to make an honest assessment of your income, spending and savings goals. Join us as we look at painless budgeting and review student case studies for a better understanding of where we may be coming up short.	ECMC	10/04/17	7:00 a.m. to 8:00 a.m.	<a href="https://ecmc.webex.com/mw3200/mywebex/default.do?siteurl=ecmc&amp;service=7">https://ecmc.webex.com/mw3200/mywebex/default.do?siteurl=ecmc&amp;service=7</a>
Customer-Centric Service in the Aid Office: Raising the Bar with Comprehensive Training	Quality customer service in the aid office is critical to your institution. Do you know how to train your team to provide a customer-centric approach? Comprehensive customer service tools empower your staff to engage with students, solve problems proactively, and improve results. A solid training program is critical to this effort. Come to this session to learn how to build and implement a customer centric training program in your office.	GHELC	10/05/17	6:00 a.m. to 7:15 a.m.	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a>
YouCanDealWithIt.com - A Financial Literacy Initiative	Come join us as we go through our free website offered through PHEAA that can assist your students with planning, budgeting and managing their debt. This site can also assist schools with counseling their students on some important topics related to financial literacy.	PHEAA	10/05/17	8:00 a.m. - 9:00 a.m.	<a href="https://fedloanservicing.webex.com/mw3100/mywebex/default.do?siteurl=fedloanservicing">https://fedloanservicing.webex.com/mw3100/mywebex/default.do?siteurl=fedloanservicing</a>

<p>Transitioning From Grace to Repayment: Maximize the Opportunity</p>	<p>During their grace period, students should plan for successful repayment. You can help maximize this planning period through strategic outreach and communication. During this session, we will show you how Great Lakes communicates with borrowers during grace, review the various repayment options available to students, and share ideas for outreach efforts that you can implement at your institution.</p>	<p>GHELC</p>	<p>10/11/17</p>	<p>6:00 a.m. to 7:15 a.m.</p>	<p><a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a></p>
<p>FERPA: Interpreting the Intricacies</p>	<p>Protecting student privacy is paramount. Understand what needs to be included in your school's Family Educational Rights and Privacy Act (FERPA) policy and gain a working knowledge of how to ensure FERPA privacy requirements are met in real-world scenarios. Consider this course not just an introduction to the basics of FERPA, but also an in-depth guide to understanding the rights of students and their parents regarding student education records. The materials presented have been vetted by our privacy specialists to ensure that you get the most accurate and comprehensive assistance available.</p>	<p>GHELC</p>	<p>10/11/17</p>	<p>9:00 a.m. to 10:15 a.m.</p>	<p><a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a></p>
<p>Loan Rehabilitation: A Second Chance for Borrowers</p>	<p>The consequences of student loan default can be devastating to your borrowers. When borrowers default they lose their Title IV eligibility, damage their credit, risk having their tax refunds and other benefits withheld, and face the possibility of wage garnishment and legal action. Fortunately, borrowers have a chance for a fresh start--loan rehabilitation. We will discuss details of loan rehabilitation and what you can do to educate your students.</p>	<p>GHELC</p>	<p>10/12/17</p>	<p>6:00 a.m. to 7:15 a.m.</p>	<p><a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a></p>

<p>MINFDULNESS: Strategies for Slowing Down and Living in the Moment</p>	<p>In this busy world, our minds are constantly pulled in multiple directions. We have overbooked calendars and compound deadlines--leaving us feeling tired and stressed. While you may not be able to change the volume of responsibilities you have, you can change how you approach each day so that you're living in the moment and generating energy--not expending it. Join Tasha McDaniel, Great Lakes Trainer and Certified Wellness Coach, to learn how implement MINDFULNESS strategies into your daily routine. These simple yet powerful practices can help put you in the present, improve engagement, and reduce stress.</p>	<p>GHELC</p>	<p>10/12/17</p>	<p>9:00 a.m. to 10:15 a.m.</p>	<p><a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a></p>
<p>College Cost Meter: Introducing a Student Debt Letter When It's Not Mandated</p>	<p>You wouldn't apply for auto loan without first knowing whether or not you can afford to repay it--yet many students borrow for college without doing the same. Great Lakes has an easy-to-use and affordable solution to help you educate your students. College Cost Meter is a versatile tool that produces the correspondence you need to inform students of their existing indebtedness and potential future payments. When students receive indebtedness insight they have been known to borrow more conservatively, adjust their major, improve class selection, and graduate more quickly. Join us to learn more about this easy-to-use and cost effective tool.</p>	<p>GHELC</p>	<p>10/19/17</p>	<p>6:00 a.m. to 7:15 a.m.</p>	<p><a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a></p>

Promoting Autonomy in a World of Over-Parenting	How much is too much? When is a parent helping excessively for their college age child? Colleges, and specifically financial aid administrators, can create a culture of autonomy to help students become more resilient, self-confident, and independent. In this session we will explore the impact of over-parenting on college campuses, offer guidance on finding a balance between respecting a parent's need to be involved, and supporting a student's right to grow up and provide examples of what some schools are doing to address helicopter parenting problems before they occur.	GHELC	10/24/17	9:00 a.m. to 10:15 a.m.	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a>
Understanding the madness of income-driven repayment plans	Just how many repayment plans are there today? During this webinar, we are going to take a quick look at all repayment plans, but focus on income-driven repayment options. It can get tricky with so many options.	ECMC	10/25/17	7:00 a.m. to 8:00 a.m.	<a href="https://ecmc.webex.com/mw3200/mywebex/default.do?siteurl=ecmc&amp;service=7">https://ecmc.webex.com/mw3200/mywebex/default.do?siteurl=ecmc&amp;service=7</a>
Teaching the Teacher: What Students Need to Know about Their Finances	Your students have arrived on campus not knowing how to budget, how credit cards work, or the impact of interest. You want to educate them but where do you begin? Instead of starting from scratch, we will provide you with what your students need to know about their finances. Presented by accredited financial counselors, this session is designed to teach the teacher so that you can create and tailor your own financial literacy program. We will also include activities to incorporate so that you can provide a complete learning experience.	GHELC	10/25/17	9:00 a.m. to 10:15 a.m.	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents</a>

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<p>Public Service Loan Forgiveness</p>	<p>Join us as we provide an overview of the Public Service Loan Forgiveness program. As the sole servicer for Public Service Loan Forgiveness, we will review the eligibility requirements, the application process, borrower experience, and resources for our school partners.</p>	<p>PHEAA</p>	<p>10/26/17</p>	<p>8:00 a.m. - 9:00 a.m.</p>	<p><a href="https://fedloanservicing.webex.com/mw3100/mywebex/default.do?siteurl=fedloanservicing">https://fedloanservicing.webex.com/mw3100/mywebex/default.do?siteurl=fedloanservicing</a></p>
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